



[Windows] AVer Enterprise Management Release Notes – Oct 3rd, 2026

VERSION	1.3.2026.0
HARDWARE COMPATIBILITY	<p>The following product models are supported by AVer Enterprise Management.</p> <ul style="list-style-type: none">• TR310/TR311/TR311HN/TR313/TR331/TR333 V0.0.0000.21 and later• TR530+ 0.0.1000.47 and later• PTZ310/PTZ310N/PTZ330/PTZ330N 0.0.0000.56 and later• PTC330UV2/TR333V2/PTC320U(N)V2/TR323NV2/PTC310UV2/TR313V2/PTC310HW V2/TR311HWV2 0.1.0000.23 and later• PTZ211/PTZ231/PTZ310U(N)V2/PTZ330U(N)V2 0.0.0000.15 and later• TR315(N)/TR335(N)/TR211V0.0.0000.24 and later• TR535(N) 0.0.0000.18 and later• TR615 0.0.0000.21 and later• TR322 0.0.0000.06 or later• DL10 7.1.0031.32 and later• DL30 7.0.0000.08 and later• MD120U(I) 1.1.1003.0 and later• MD330U/MD330UI 1.1.1004.0 and later• MD720UIS 1.1.2139.0 and later• CAM550/VC550 0.0.8006.02 and later• CAM570 0.0.8104.02 and later• CAM520 Pro3 0.0.9602.32/VC520 Pro3 0.0.9802.18 and later• CAM520 Pro2 0.0.7204.30 and later• VB342Pro 0.0.7806.02 and later• VB350 0.0.8210.02 and later• VB370A(BYOD) 0.1.1004.85 and later• VB150 V0.0.8400.10 and later• Fone700 0.0.8300.38 and later• HUB30, HUB35-EXT35 0.0.0000.18 and later• MT100 0.1.0000.63 and later• MT100S 0.2.0000.86 and later• MT300(N) 0.0.0000.46 and later• MT500 0.0.0000.11 and later

	<ul style="list-style-type: none"> • NC30 V0.0.0000.07 or later • CL02 V0.0.0000.15 or later • CORE500 V1.2.1400.16 or later • FONE700+ V0.0.8600.36 or later
OPERATING SYSTEMS	Windows 7, 8, 10, 11 (64-bit), Windows 11 is for V1.1.1029.0 and later only
Related Software	AVer Device Utility

V1.3.2026.0 Release date: Oct 3, 2026	New Device: <ul style="list-style-type: none"> • Added support for CORE500 via Management Agent • Added support for FONE700+ • Added support for CL02 New features <ul style="list-style-type: none"> • Added support for AI Mate for Local AI server • Added support for Dashboard View in Management • Added support for daily event notification • Added support Decode Mode for HW decoder acceleration Improvements <ul style="list-style-type: none"> • Resolved a bug where the application would unexpectedly crash after importing a configuration file Known issues <ul style="list-style-type: none"> • NA
V1.3.2023.0 Release date: Jul 13, 2026	New Device: <ul style="list-style-type: none"> • Added support for VB370A • Added support for MT100S • Added support for NC30 • Added support for TR322 New features <ul style="list-style-type: none"> • Added support VC mode for MT500 • Added support Framing mode on PTZv2/TRv3/TR535(N)/TR615/TR322 • Added support MD720UIS/MD100UI reboot/get log/firmware update via RM • Added support Audit Log Viewer Improvements <ul style="list-style-type: none"> ■ NA Known issues <ul style="list-style-type: none"> ■ NA
V1.3.1019.0 Release date:	New Device: <ul style="list-style-type: none"> • Added support for MT500

Feb 24, 2026	<p>New features</p> <ul style="list-style-type: none"> Added support VC cameras with automatic RTSP stream enabled <p>Improvements</p> <ul style="list-style-type: none"> ■ NA <p>Known issues</p> <ul style="list-style-type: none"> ■ NA
<p>V1.3.1014.0</p> <p>Release date:</p> <p>Nov 7, 2025</p>	<p>New Device:</p> <ul style="list-style-type: none"> VB150 HUB30, HUB35-EXT35 <p>New features</p> <ul style="list-style-type: none"> Added Configurable Database Path Added RTSP password configuration for CAM, VB and VC series cameras Enhanced AI control features for PTZ, CAM, VB and VC series cameras Added support for controlling multiple AVer Medical Grade(MD120, MD330) through Room Management software <p>Improvements</p> <ul style="list-style-type: none"> ■ NA <p>Known issues</p> <ul style="list-style-type: none"> ■ NA
<p>V1.3.1009.0</p> <p>Release date:</p> <p>Jul 4, 2025</p>	<p>New Device:</p> <ul style="list-style-type: none"> MT100 TR535(N) TR615 <p>New features</p> <ul style="list-style-type: none"> N/A <p>Improvements</p> <ul style="list-style-type: none"> Improve security strength of username and password <ul style="list-style-type: none"> ■ Username: Use 1-32 characters ■ Password: Use 8-32 characters and a combination of uppercase letters, lowercase letters, numbers, and symbols (! \$ % ' () + , - . / < = > ? @ [\] ^ _ { } ~ *) <p>Known issues</p>

	N/A
V1.3.1003.0 Release date: Feb 14, 2025	New Device: <ul style="list-style-type: none"> N/A New features <ul style="list-style-type: none"> N/A Improvements <ul style="list-style-type: none"> Re-brand from “PTZ Management” to “Enterprise Management”. Change the wording from “Camera” to “Device” to support camera and box devices. Known issues <ul style="list-style-type: none"> N/A
V1.1.1068.0 Release date: Sep 23, 2024	New Device: <ul style="list-style-type: none"> Fone700 New features <ul style="list-style-type: none"> Add group recording function Support MT300 control panel & recording function Support MT300 live mode Improvements <ul style="list-style-type: none"> NA Known issues <ul style="list-style-type: none"> NA
V1.1.1063.0 Release date: Jul 26, 2024	New features <ul style="list-style-type: none"> Support TR535 Support VC520Pro3 Improvements <ul style="list-style-type: none"> NA Known issues <ul style="list-style-type: none"> NA

V1.1.1061.0 Release date: May 20, 2024	New features <ul style="list-style-type: none"> • Support CAM520 Pro3 • Add “Segment” toggle in Tracking Control for specific model. Improvements <ul style="list-style-type: none"> • NA Known issues <ul style="list-style-type: none"> • NA
V1.1.1058.0 Release date: Jan 14, 2024	New features <ul style="list-style-type: none"> • Support 4K RTSP Streaming • Support TR211/PTZ211/PTZ231 Improvements <ul style="list-style-type: none"> • NA Known issues <ul style="list-style-type: none"> • 4K stream might be seeing the broken image occasionally if system performance is not high enough.
V1.1.1054.0 Release date: Oct 12, 2023	New features <ul style="list-style-type: none"> • Add cyclical recording time setting • Add recording button in main page • Add general setting for minimize behavior • Add Ukrainian Improvements <ul style="list-style-type: none"> • Access User Manual from Download Site • Fix “Unauthorized camera account/password” issue Known issues

	<ul style="list-style-type: none"> • Random failure of pan/tilt/zoom control of third party NDI camera on PTZ Management.
V1.1.1051.0 Release date: Aug 16, 2023	<p>New features</p> <ul style="list-style-type: none"> • Support Tracking Camera TR315/TR315N/TR335/TR335N <p>Improvements</p> <ul style="list-style-type: none"> • Correct typo in system page <p>Known issues</p> <ul style="list-style-type: none"> • Random failure of pan/tilt/zoom control of third party NDI camera on PTZ Management. • Audio output is still on when camera powered off.

<p>V1.1.1048.0</p> <p>Release date: May 18, 2023</p>	<p>New features</p> <ul style="list-style-type: none"> • Support PTZ330UV2 series • Support MD120U • Support MT300 • Support RTSP & VISCA port setting <p>Improvements</p> <p>NA</p> <p>Bug fixes</p> <p>NA</p> <p>Known issues</p> <ul style="list-style-type: none"> • Random failure of pan/tilt/zoom control of third party NDI camera on PTZ Management. • Audio output is still on when camera powered off.
<p>V1.1.1045.0</p> <p>Release date: Mar 29th, 2023</p>	<p>New features</p> <ul style="list-style-type: none"> • Support CAM550/CAM570 <p>Improvements</p> <p>NA</p> <p>Bug fixes</p> <p>NA</p> <p>Known issues</p> <ul style="list-style-type: none"> • Random failure of pan/tilt/zoom control of third party NDI camera on PTZ Management. • Audio output is still on when camera powered off.

V1.1.1042.0 Release date: Jan 11th, 2023	New features <ul style="list-style-type: none"> • Support PTZ310V2 Improvements NA Bug fixes NA Known issues <ul style="list-style-type: none"> • Random failure of pan/tilt/zoom control of third party NDI camera on PTZ Management. • Audio output is still on when camera powered off.
V1.1.1040.0 Release date: Nov 2, 2022	New features <ul style="list-style-type: none"> • Support Remember Login • Support Click to center of TR series • Support 25 split screen • Support error reporting and restarting mechanism when crashed Improvements NA Bug fixes <ul style="list-style-type: none"> • Disable recording when PTZ Management in NDI mode • Camera has no focus in NDI live view while multiple view Known issues <ul style="list-style-type: none"> • Random failure of pan/tilt/zoom control of third party NDI camera on PTZ Management. • Audio input is still on when camera powered off. • Camera preview page on PTZ Management seems darker when comparing to camera webpage.

<p>V1.1.1037.0</p> <p>Release date: Sept 6, 2022</p>	<p>New features</p> <ul style="list-style-type: none"> • Support sorting of camera view display. • Support camera recording. • Support integration with CL01 controller. <p>Improvements</p> <p>NA</p> <p>Bug fixes</p> <ul style="list-style-type: none"> • Resolved the issue of NDI stream failure on PTZ Management with Windows 11. <p>Known issues</p> <ul style="list-style-type: none"> • Random failure of pan/tilt/zoom control of third party NDI camera on PTZ Management. • Audio input is still on when camera powered off. • Camera preview page on PTZ Management seems darker when comparing to camera webpage.
<p>V1.1.1034.0</p> <p>Release date: June 2, 2022</p>	<p>New features</p> <ul style="list-style-type: none"> • Support full screen camera view which hides the control panel. • Support preset cruising. • Able to zoom in/out the camera live view when scrolling the mouse. • Camera view position to the center when clicking on the live view (*Only supports MD330U series and single split screen on PTZ Management). • Support two-way audio (Only supports MD330U series) <p>Improvements</p> <ul style="list-style-type: none"> • Support hostname of camera. • Support Korean translation <p>Bug fixes</p> <ul style="list-style-type: none"> • Fixed the issue of PTZ Management stops working after long operation

	<p>over 12 hours.</p> <ul style="list-style-type: none"> • Fixed random crash of PTZ Management when connecting NDI camera. • Fixed the issue of getting wrong camera view when connecting two NDI cameras to PTZ Management. <p>Known issues</p> <ul style="list-style-type: none"> • Failed to get NDI camera stream on PTZ Management if using Windows 11. <ul style="list-style-type: none"> • Limitation from NDI library that fail to get NDI streaming if using Windows 11. • Random failure of pan/tilt/zoom control of third party NDI camera on PTZ Management. • Audio input is still on when camera powered off. • Camera preview page on PTZ Management seems darker when comparing to camera webpage.
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<p>V1.1.1031.0</p> <p>Release date: January 21, 2022</p>	<p>New features</p> <ul style="list-style-type: none"> • Able to support up to 256 cameras on PTZ Management • Support DL10 <p>Improvements</p> <ul style="list-style-type: none"> • User is able to be reminded when click track is not support under 4/16 split screen • Support pop up window to show VISCA connection failed due to port occupied • Support Group information when Import/Export data • User is now able to connect camera to PTZM when PC is not connected with internet. <p>Bug fixes</p> <ul style="list-style-type: none"> • PTZ Management software is still able to recognize TR530/320 even when the camera is modified. <p>Known issues</p> <ul style="list-style-type: none"> • Failed to get NDI camera stream on PTZ Management if using Windows 11. • Random crash when connecting third party NDI camera with PTZ Management. <ul style="list-style-type: none"> • This issue is caused by crashing on NDI library and other software like NDI Monitor, Vmix will got crashed as well. Therefore, this will be reported to NDI itself and see if it shall be fixed into following version. • Random failure of pan/tilt/zoom control of third party NDI camera on PTZ Management. • Audio input is still on when camera powered off. • Camera preview page on PTZ Management seems darker when comparing to camera webpage.
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<p>V1.1.1029.0</p> <p>Release date:</p> <p>November 18, 2021</p>	<p>New features</p> <ul style="list-style-type: none"> • Support for NDI camera. • Support for system notifications. • Support for maximum 64 groups of camera. • Support for PTC3xxV2 series. • Support for Auto Zoom and Hybrid Mode on/off. <p>Improvements</p> <ul style="list-style-type: none"> • Camera will be disconnected when more than one camera shares the same IP address. • Camera preview page is now shown specific GUI for user to better identify when camera video model is USB Only. <p>Bug fixes</p> <ul style="list-style-type: none"> • None. <p>Known issues</p> <ul style="list-style-type: none"> • Random crash when connecting third party NDI camera with PTZ Management. <ul style="list-style-type: none"> • This issue is caused by crashing on NDI library and other software like NDI Monitor, Vmix will got crashed as well. Therefore, this will be reported to NDI itself and see if it shall be fixed into following version. • Random failure of pan/tilt/zoom control of third party NDI camera on PTZ Management. • Audio input is still on when camera powered off. • Camera preview page on PTZ Management seems darker when comparing to camera webpage.
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V1.1.1021.0 Release date: Mar. 31, 2021	New features <ul style="list-style-type: none"> • Support 1280x720 resolutions of PTZ Management. Bug fixes <ul style="list-style-type: none"> • Resolved issues regarding tracking status. • Resolved issues regarding incomplete GUI. • Resolved issues regarding zoom ratio. Known issues None.
V1.1.1017.0 Release date: Jan. 27, 2021	New features <ul style="list-style-type: none"> • Support PTC115+, PTC500+, DL30. Bug Fixes <ul style="list-style-type: none"> • None. Known issues <ul style="list-style-type: none"> • When using snapshot in SW, it saves the picture that took last time. <ul style="list-style-type: none"> • Will fix in the next version. • When using Pan/Tilt/Zoom/Preset, camera stops tracking, but SW tracking status is still on. <ul style="list-style-type: none"> • Will fix in the next version.

<p>V1.1.1013.0</p> <p>Release date:</p> <p>Dec 14, 2020</p>	<p>New features</p> <ul style="list-style-type: none"> • Resizing supported, 1080 resolution is suggested • Supports camera power on/off • Supports camera scheduling power on/off/reboot • Supports camera audio mute <p>Bug fixes</p> <ul style="list-style-type: none"> • Resolved issues regarding irregular messaging status under the Camera and Snapshot. • Resolved issues regarding streaming failure (no video presented) • Resolved issues regarding audio output and quality. • Resolved issues regarding remarks under “Device” when model is not supported or an incorrectly typed in account/password. • Resolved issues regarding random crash when firmware is updated. <p>Known issues</p> <ul style="list-style-type: none"> • When PC resolution is set to 1366x768 you may experience an incomplete layout. <ul style="list-style-type: none"> • 1920x1080 PC resolutions are suggested on the console. • Zoom value on AVer PTZ Management is not the same as the Web browser. <ul style="list-style-type: none"> • It happens because value settings are different on these two devices. • There are two different behaviors while user turned the power status from Power On to Standby. <ul style="list-style-type: none"> • It happens as different power off status for PTZ and TR series. When the user turns off TR310/TR311/TR311HN/TR313/TR333, the camera switch to Standby Mode; When powering off PTZ310/PTZ330/PTZ310N/PTZ330N/PTZ310W/PTZ330W, the camera either goes to Power Saving or Standby Mode. As for TR530/TR320, the camera switches to Power Saving Mode.
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<p>V1.1.1009.0</p> <p>Release date:</p> <p>September 22, 2020</p>	<p>New features</p> <ul style="list-style-type: none"> • Include AVer IPCam Utility when installing AVer PTZ management. • Support camera live view, remote control such as pan, tilt, zoom, tracking etc. • Tracking control status to be active with the PTZ camera (SmartShoot) Enable/Disable. • Able to add up to 128 new cameras. • Able to edit and delete devices. • Support device grouping. • Able to set up maximum 100 users or admin login account. • Able to go to the camera web control by clicking “Go to Web”. • Able to import and export device file. • Support multi device FW update. • Able to compare FW version before auto FW update. • Support device reboot remotely. • Support device factory reset. • Remotely update supported camera list. <p>Known issues</p> <ul style="list-style-type: none"> • Unexpected status when using Pan, tilt, Zoom. <ul style="list-style-type: none"> • Will be fixed in the next version as the issue will be fixed by firmware as well. • Upgrade/Auto Search/Model name isn't workable with non-specific ID. <ul style="list-style-type: none"> • The software will recognize the model name within the supported camera list, so if the model name is being changed, it wouldn't be recognized. • Scroll bar to full, but <zoom in rate> isn't maximum. <ul style="list-style-type: none"> • Scroll bar is defined inconsistently on different devices. Will be fixed when the issue is fixed by firmware first. • Scroll bar value does not sync to current value while tracking on. <ul style="list-style-type: none"> • Will be fixed when the issue is fixed by firmware first. • Two different behaviors while user turned the power status from
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	<p>Power On to Standby.</p> <ul style="list-style-type: none"> • Will be fixed when the issue is fixed by firmware first. • Scroll bar's ratio track cannot synchronize with Camera. • Wrong value is sent by firmware. Will be fixed when the issue is fixed by firmware first. • After update success, <six minutes limit> should be cleared. • It happens because there is a 6-minute countdown on software when firmware is updating. If firmware update finishes within 6 minutes, the time limit will be cleaned out. Will be fixed in the next version.
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