



Products: Room Management for Mac

Software Version: 2.3.1031.0

Published Date: Jul 1st, 2026

Copyright © 2026

Copyright Notice

This publication, including all photographs, illustrations and software, is protected under international copyright laws, with all rights reserved. Neither this manual, nor any of the material contained herein, may be reproduced without written consent of the author.

Disclaimer

The information in this document is subject to change without notice. The manufacturer makes no representations or warranties with respect to the contents hereof and specifically disclaim any implied warranties of merchantability or fitness for any particular purpose. The manufacturer reserves the right to revise this publication and to make changes from time to time in the content hereof without obligation of the manufacturer to notify any person of such revision or changes.

Limitations of Liability

UNDER NO CIRCUMSTANCES SHALL AVER BE LIABLE FOR DAMAGES OF ANY CHARACTER (E.G. DAMAGES FOR LOSS OF PROFIT, SOFTWARE RESTORATION, WORK STOPPAGE, LOSS OF SAVED DATA OR ANY OTHER COMMERCIAL DAMAGES OR LOSSES) RESULTING FROM THE APPLICATION OR IMPROPER USE OF THE AVER PRODUCT OR FAILURE OF THE PRODUCT, EVEN IF AVER IS INFORMED OF THE POSSIBILITY OF SUCH DAMAGES. FURTHERMORE, AVER WILL NOT BE LIABLE FOR THIRD-PARTY CLAIMS AGAINST CUSTOMER FOR LOSSES OR DAMAGES. AVER WILL IN NO EVENT BE LIABLE FOR ANY DAMAGES IN EXCESS OF THE AMOUNT AVER RECEIVED FROM THE END-USER FOR THE PRODUCT.

Content

Revision History and System Requirement.....	2
Important Notice	3
New Features	4
Problems Fixed.....	5
Known Issues.....	6



Revision History and System Requirement

Software Version	Region	OS	Date	Model
V2.3.1030.0	WW	Mac	Jul 1, 2026	AVer CAM, VB, VC and FONE, ProAV Series Camera and Box; MD Series; DL Series Camera
V2.3.1027.0	WW	Mac	Apr 9, 2026	AVer CAM, VB, VC and FONE, ProAV Series Camera and Box; MD Series; DL Series Camera
V2.3.1022.0	WW	Mac	Jan 15, 2026	AVer CAM, VB, VC and FONE, ProAV Series Camera and Box, MD120/330 and DL30/10
V2.3.1019.0	WW	Mac	Nov 14, 2025	AVer CAM, VB, VC, FONE, ProAV Series Camera and Box, MD120/330
V2.3.1015.0	WW	Mac	July 15, 2025	AVer CAM, VB, VC, FONE, ProAV Series Camera and Box
V2.3.1011.0	WW	Mac	April 01, 2025	AVer CAM, VB, VC, FONE, ProAV Series Camera
V2.3.1005.0	WW	Mac	Jan. 07, 2025	AVer CAM, VB, VC, FONE, ProAV Series Camera



Important Notice

Room Management is a free software application, succeeding the previous generation PTZApp2. It enables users to control PTZ cameras, tracking cameras, videobars and boxes, adjust camera image quality, configure AI settings, diagnose operating status, upgrade firmware (automatically or manually), and view live video from the camera. Additionally, it supports speakerphones (FONE series) for feature configuration.

System Requirements

Mac Hardware and Software Requirements

- CPU: 1.3 GHz Intel Core i5
- RAM: 8G
- HDD: 3G (Free Space)
- OS: Mac OS 11.6 or later

Supported Models

- **USB Series:**
CAM520 / CAM530 / CAM540 / CAM520 Pro / CAM340 / CAM340+ / VC520 / VC520+ / VC520 Pro / VC322 / VC540 / VB342 / VB342+ / FONE540 / CAM130/ VB130 / CAM550 / VB342Pro / CAM570 / CAM520 Pro3 / VB350 / VC520 Pro3 / FONE700* / VB370A(BYOD) / VB150

Virtual Stream function for CAM520 Pro/CAM520 Pro2 / CAM550 / CAM570 / CAM520 Pro3

Virtual Audio function of FONE700

*** Note: Fone700 Standard Mode is now the default setting, with parameters locked to ensure consistent optimal pickup performance.**

- **ProAV Series Camera and Box:**
PTC310HWV2(TR311HWV2) / PTC310UV2(TR313V2) / PTC330UV2(TR333V2) / PTC320UV2(TR323V2) / PTC320UNV2 (TR323NV2) / PTZ330UV2 / PTZ330UNV2 / PTZ310UV2 / PTZ310UNV2 / PTZ211 / PTZ231 / TR211 / TR315 / TR315N / TR335 / TR335N / TR535 / TR535N / TR615 / UE1 / MT300 / MT100(S) / MT500 / HUB30 / HUB35 / NC30 / TR322(Preliminary Launch)
- **Medical Grade**
MD330U(I) / MD120UI / MD720UIS / MD331UI / MD100UI

Distance Learning

DL30 / DL10



New Features

Software Version	New Features
2.3.1031.0	- Added support for MT500 - Added support for NC30 - Added preliminary support for TR322 - Added support for MD100UI - Added support for ProAV Framing mode switching: - TR Series: TR535(N), TR615 - Added support for framing size configuration in Fone700 dual-camera voice tracking
2.3.1027.0	- Added support for MT100S - Added support for MD331UI - Added support for ProAV Framing mode switch: - TR Series: TR315, TR211, TR335 - PTZ Series: PTZ310U(N)V2, PTZ330U(N)V2, PTZ211, PTZ231 - Added support for UE1 Auto Sleep feature toggle: - ProAV cameras: TR315, TR211, TR335, PTZ310U(N)V2, PTZ330U(N)V2, PTZ211, PTZ231 - VC cameras: CAM520Pro3, CAM550 and CAM570 - Added support for Enterprise Management or ViewCare software pairing to enable control of AVer Medical Grade cameras MD720UIS
2.3.1022.0	- Added support for DL30/DL10 - Added support for Fone700 audio reference by ultrasound - Added improvement for Fone700 noise reduction performance - Added support for VB150 Teams mode - Added support for HUB30/HUB35 firmware auto and manual update - Added support for ProAV and VC devices with Vcam and Vmic/Vspk on/off controls
2.3.1019.0	- Added support for VB150 - Added support for HUB35 - Added support for TR535 Teams Mode - Added support for enable/disable the preview window - Added support for Enterprise Management or ViewCare software pairing to enable control of AVer Medical Grade cameras MD330U(I) and MD120UI
2.3.1015.0	- Added support for MT300/MT100. - Added support for VB370A BYOD Mode. - Added support for HUB30 Casting and Go-to-web IP connection.



	4. Added support for FONE700 Export/Import calibration data.
V2.3.1011.0	1. Added support for FONE700 + CAM550 Camera mode. 2. Added support for QR Code scanning alignment. 3. Added SmartFrame / SmartShoot toggle function for PTZ211/PTZ310UV2.
2.3.1005.0	1. Re-branded from PTZApp2 to Room Management. 2. Room Management is now a 64-bit application, offering better performance and future scalability. 3. Transitioned from a web-based UI to an application-based platform. 4. FONE700 enhancements: - Added support for CAM550 Dual Camera for audio tracking, enabling seamless dual-camera functionality. - Introduced Microsoft Teams Rooms mode, providing optimized audio performance specifically for Microsoft Teams meetings. - Added a "Strong" option in Reduce Reverberation to enhance control in environments with high reverberation. - Adjusted and refined the user interface for more intuitive tracking settings guidance.

Problems Fixed

Software Version	Problem Fixed
2.3.1031.0	1. Improve Fone700 virtual audio issue
2.3.1027.0	N/A
2.3.1022.0	1. Improved stability for multiple MD330 control via RM using Enterprise Management or ViewCare
2.3.1019.0	N/A
2.3.1015.0	1. Fixed Fone700 supporting 2nd CAM550 go to wrong preset0 in 15 sec audio tracking interval. 2. Disable 4K resolution for VB130 and VB342Pro when AI mode is enabled.
2.3.1011.0	1. Fixed some UI, UX, and integration issues when connected to UE1. 2. Fixed an issue where audio tracking failed during FONE700 alignment if the input coordinates contained decimal values (either manually entered or converted from other units).
2.3.1005.0	1. Resolved the issue where AVer USB VCam was not displaying properly in WebEx.



Known Issues

Software Version	Known Issues
2.3.1031.0	N/A
2.3.1027.0	N/A
2.3.1022.0	N/A
2.3.1019.0	N/A
2.3.1015.0	N/A
2.3.1011.0	N/A
2.3.1005.0	N/A

