

CP10 G2

Collaboration Touch Panel

— User Manual —

Federal Communications Commission Statement

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radiofrequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning:

This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

This Class A digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

PoE

The PoE+ port is connected only to PoE networks without routing to the outside plant.

DISCLAIMER

No warranty or representation, either expressed or implied, is made with respect to the contents of this documentation, its quality, performance, merchantability, or fitness for a particular purpose.

Information presented in this documentation has been carefully checked for reliability; however, no responsibility is assumed for inaccuracies. The information contained in this documentation is subject to change without notice.

In no event will AVer Information Inc. be liable for direct, indirect, special, incidental, or consequential damages arising out of the use or inability to use this product or documentation, even if advised of the possibility of such damages.

TRADEMARKS

“AVer” is a trademark owned by AVer Information Inc. Other trademarks used herein for description purpose only belong to each of their companies.

Android™ is a trademark of Google LLC.

<https://developer.android.com/distribute/marketing-tools/brand-guidelines>

COPYRIGHTS

©2026 AVer Information Inc. All rights reserved. | March 25, 2026

All rights of this object belong to AVer Information Inc. Reproduced or transmitted in any form or by any means without the prior written permission of AVer Information Inc. is prohibited. All information or specifications are subject to change without prior notice.

More Help

For FAQs, technical support, software and user manual download, please visit:

Non-USA

Download Center: <https://www.aver.com/download-center>

Technical Support: <https://www.aver.com/technical-support>

USA

Download Center: <https://www.averusa.com/business/support>

Technical Support: <https://averusa.force.com/support/s/contactsupport>

Contact Information

Headquarters

AVer Information Inc.
8F, No.157, Da-An Rd.,
Tucheng Dist., New Taipei City
236042, Taiwan
Tel: +886 (2) 2269 8535

USA Branch Office

AVer Information Inc., Americas
44061 Nobel Drive, Fremont,
CA 94538, USA
Tel: +1 (408) 263 3828
Toll-free: +1 (877) 528 7824

Europe Branch Office

AVer Information Europe B.V.
Westblaak 134, 3012 KM,
Rotterdam, The Netherlands
Tel: +31 (0) 10 7600 550

Japan Branch Office

アバー・インフォメーション
株式会社
〒160-0023 日本東京都新宿区
西新宿 3-2-26 立花新宿ビル 7
階
Tel: +81 (0) 3 5989 0290
お客様サポートセンター(固定電
話のみ): +81 (0) 120 008 382

Vietnam Branch Office

Công ty TNHH AVer Information
(Việt Nam)
Tầng 5, 596 Nguyễn Đình
Chiểu, P.3, Quận 3, Thành phố
Hồ Chí Minh 700000, Việt Nam
Tel: +84 (0) 28 22 539 211
Hỗ trợ kỹ thuật: +84 (0) 90 70
080 77

Korea Office

한국 에버 인포메이션 (주)
서울시 종로구 새문안로 92
(신문로 1 가,
광화문오피시아빌딩) 1831,
1832 호
Tel: +82 (0) 2 722 8535

Contents

Overview	1
Package Contents	1
Optional Accessories	1
Parts Info	2
LED Indicators	3
Ethernet Cable Holder Installation.....	3
Get Started.....	4
Power the Device On and Off.....	4
Navigate Your Device	5
Homepage	6
Setting Page	7
Software Update.....	8
Firmware Update.....	8
Network	9
System	9
Pre-Installed Apps	11
Zoom Rooms Controller.....	12
Supported AVer Devices	12
System Requirements	12
Pair with Zoom Rooms Controller.....	13
Device Control Panel	15
Supported AVer Devices	15
Homepage	16

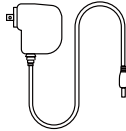
Add and Remove Cameras	16
Left Toolbar	18
Common Functions Toolbar	18
HUB Control Panel	20
Supported AVer Devices	20
Pair with HUB Control Panel	20
MT Control Panel	21
Supported AVer Devices	21
Pair with MT Control Panel	21

Overview

Package Contents



CP10 G2 Collaboration
Touch Panel



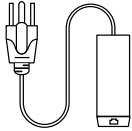
Power Adapter &
Power Cord*



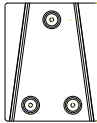
Ethernet Cable Holder

*The power adapter and the power cord will vary by region.

Optional Accessories



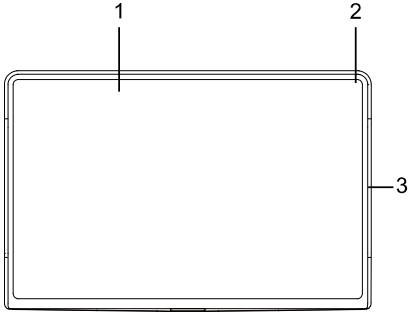
1-Port PoE+ Injector
Cable



Wall Mount Bracket*

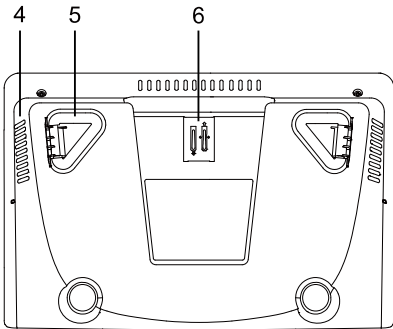
* Use three M3 (L: 20mm) screws (not included).

Parts Info



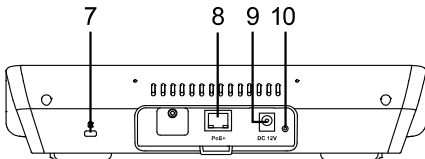
Top View

1. 10.1-inch Touch Screen
2. Microphone
3. Status LED (left & right)



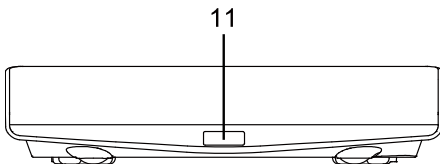
Bottom View

4. Ultrasonic Speaker (for Zoom Rooms ultrasonic screen share function)
5. Rubber Feet
6. Bracket for Ethernet Cable Holder*



Back View

7. Kensington Lock
8. IEEE 802.3at PoE+ Port
9. DC12V Power Jack
10. Reset Button



Front View

11. Passive Infrared (PIR) Sensor

* Please refer to [Ethernet Cable Holder Installation](#) for more details.

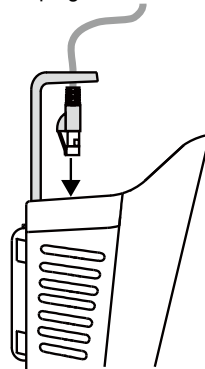
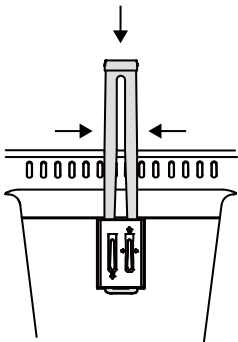
LED Indicators

Color	Status
Solid red	<ul style="list-style-type: none">• Start-up• Zoom room occupied• MIC muted during Zoom meeting.
Solid green	<ul style="list-style-type: none">• Zoom meeting in progress.• Zoom Rooms available
Off	Zoom meeting is over.

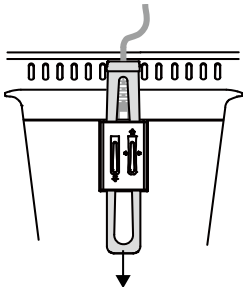
Ethernet Cable Holder Installation

You may optionally install the Ethernet cable holder to prevent the Ethernet cable from loosening.

1. Pinch the holder and then push it down into the bracket.
2. Thread the Ethernet cable through the holder, and plug in to the PoE+ port.



3. Press and push the holder down to secure the cable.

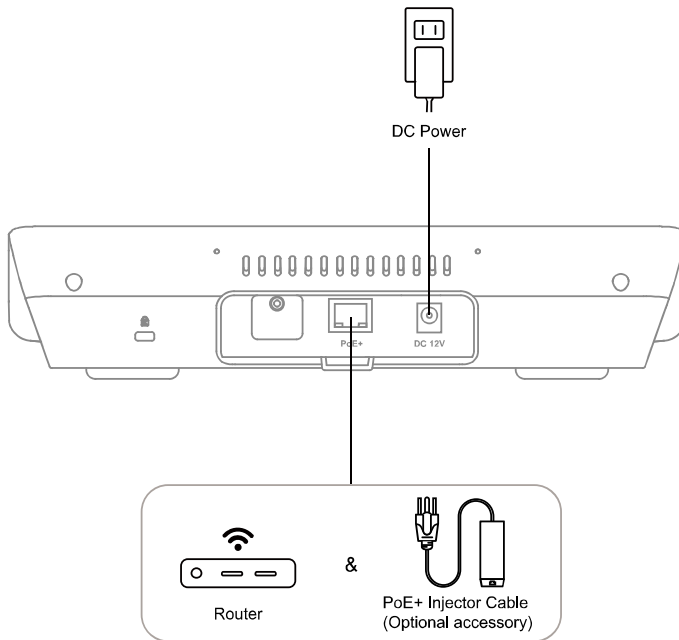


Get Started

Power the Device On and Off

The device turns on when you plug it into a power source. The device doesn't have a power button, so you must unplug the power cable to power it off.

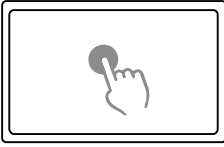
Note: Use **either** the DC 12V adapter **or** a PoE+ injector to power the device—**do not use both at the same time.**



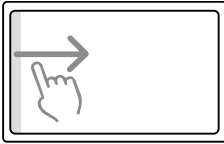
Port	Description
DC 12V	Connect to a power source using the included power adapter and power cord.
PoE+	<ul style="list-style-type: none">• Connect to an Ethernet port for network access.• You can also use a PoE+ injector (optional accessory) to power the device and connect to an Ethernet port for network access.

Navigate Your Device

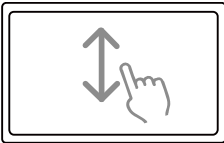
- **Tap:** To open an app or make a selection.



- **Swipe right:** Swipe right from the left edge of the screen to return to the homepage.



- **Scroll up and down:** To browse the page.



Homepage



1. App List

View pre-installed apps.

Tap the **star** icon ☆ to automatically open the app on startup.

Tap the **X** icon in the upper-right corner to remove the app.

Tap **Add** at the bottom to add a new app.

2. Date and Time

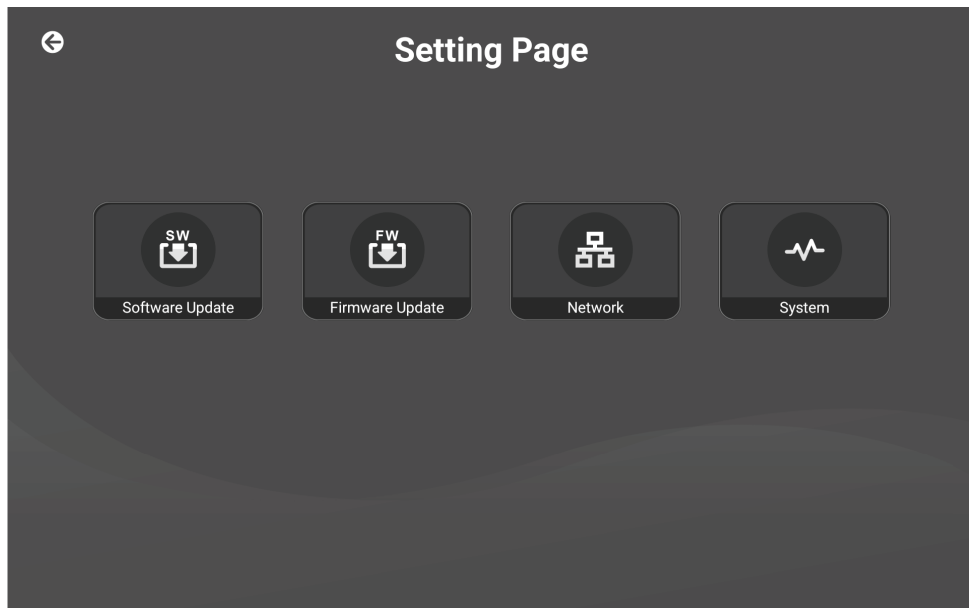
View current date and time.

To change the time zone, go to **Setting Page > System > Time Zone**.

3. Setting Page

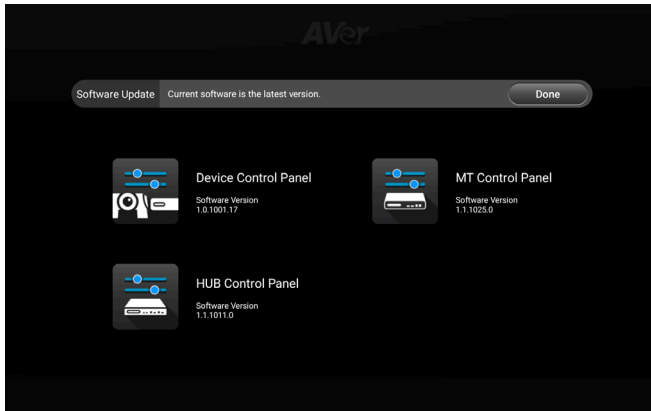
Update firmware and configure network and system settings.

Setting Page



Enter the device's default password **aver4321** to navigate the setting page.

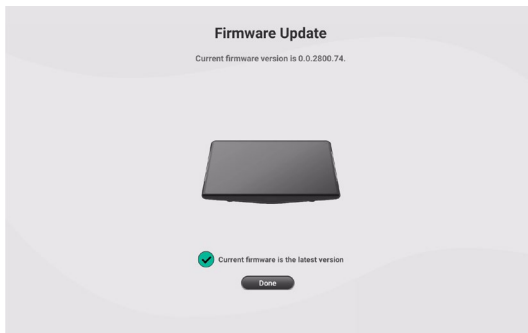
Software Update



Select the app and click **Continue** to update.

Note: The internet connection will be lost during the software upgrade and the device will reboot afterwards. Do not disconnect from a power source to avoid damage. This may take a while. Update the firmware to the latest version before updating the software.

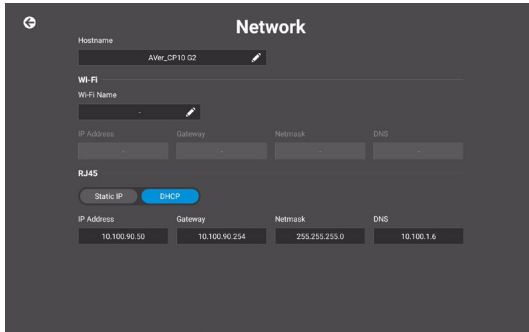
Firmware Update



Check for and install the latest firmware.

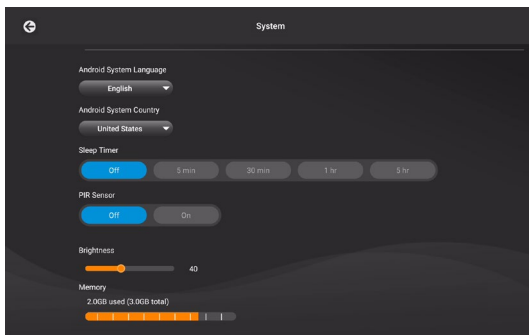
Note: The internet connection will be lost during the firmware upgrade and the device will reboot afterwards. Do not disconnect from a power source to avoid damage. This may take a while. The old device cannot be updated directly to the latest firmware. If your device interface differs from the manual, please contact your vendor for assistance.

Network



Name	Function
Hostname	Edit device hostname.
Wi-Fi	N/A
RJ45	Set the network setting to Static IP or DHCP. If you select Static IP , enter your network settings to set up a static IP connection.

System



Name	Function
Android™ System Language	Select a system language.
Android™ System Country	Select a country based on your location.
Sleep Timer	Set a delay time before the device enters Standby Mode.
PIR Sensor	Uses infrared motion detection to wake the device from Standby Mode when someone passes in front of it. Regardless of the setting, touching the screen will always wake the

	<p>device.</p> <ul style="list-style-type: none"> ● On (default): The device wakes automatically when motion is detected. ● Off: The device only wakes when the screen is touched.
Brightness	Adjust the brightness.
Memory	Displays the memory capacity.
Factory Default	Reset the device to factory default settings.
Device Reboot	Restart the device.
Device Password	Reset the password to aver4321 or set a new password.
Time Format	Select a time format.
Time Correction Mode	<p>Select a time correction mode.</p> <ul style="list-style-type: none"> ● Auto (default): Select a time zone based on your location. ● Manual: Click the pencil icon to set up the clock.
Time Zone	Select a time zone based on your location, then tap Confirm .
Information	Displays the device information such as IP address.

Pre-Installed Apps

Your device is pre-installed with the following apps:

- Zoom Rooms Controller



- Device Control Panel



- HUB Control Panel

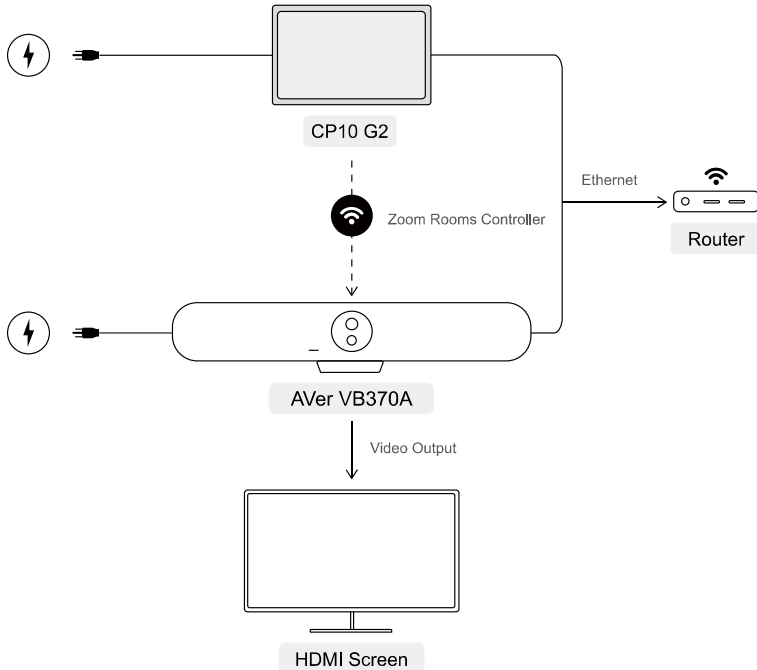


- MT Control Panel



Zoom Rooms Controller

Zoom Rooms Controller (ZRC) app is required for full control of a Zoom Rooms meeting. Pair the app with a Zoom Rooms-certified Android™ bar, such as the AVer VB370A, to start, join, and manage meetings using the connected device.



Supported AVer Devices

VB370A 4K Dual Lens Video Bar

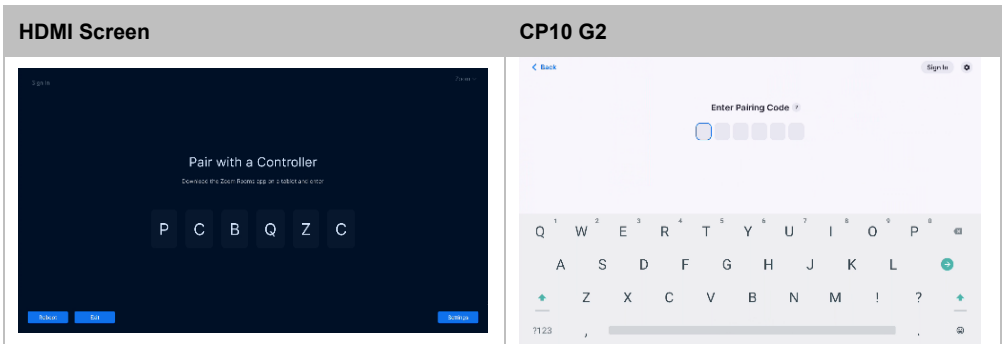
System Requirements

Zoom Rooms license—either free 30-day trial or paid tied to a Zoom account. This is different from a standard Zoom Meeting license.

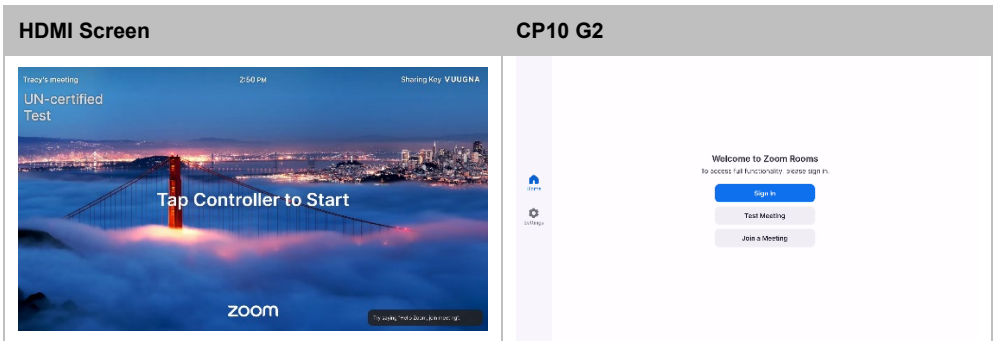
Pair with Zoom Rooms Controller

Note: Although the instructions and screenshots are for the AVer VB370A 4K Dual Lens Video Bar ,they also apply to other Android™ bars.

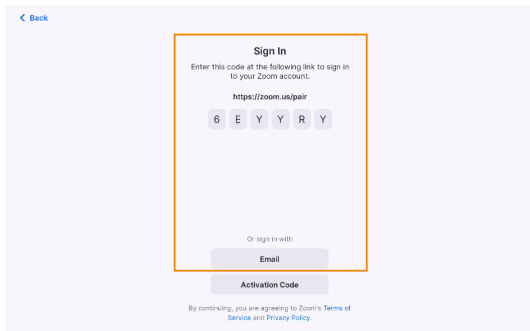
1. Make sure the device and the video bar are connected to the same LAN.
2. Connect a monitor to the HDMI out 1 port on the video bar using an HDMI cable.
The monitor will display a pairing code.
3. Open **Zoom Rooms Controller** app on the device > select **Zoom Rooms Controller** > tap **Next**.



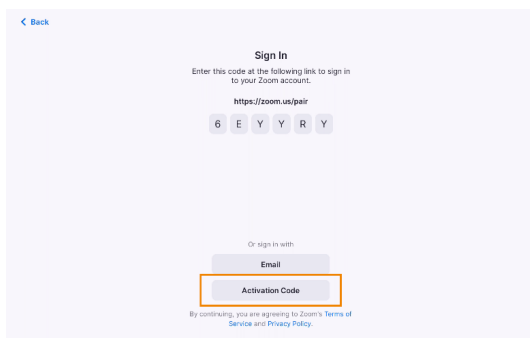
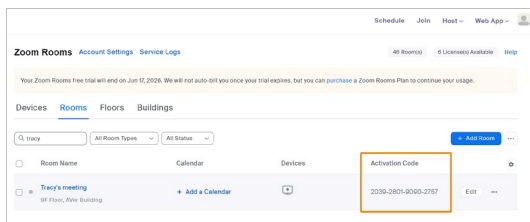
4. Enter the pairing code on the Controller.
Your Zoom Rooms will now be available to launch a test meeting or join a meeting.



5. Tap **Sign In** on the controller to sign in to Zoom Rooms.
 - As the owner, admin, or user.
Then tap the name of your Zoom Rooms or add a new room.



- You can also sign in with an activation code.
This is ideal when the person deploying Zoom Rooms is not the administrator. An activation code is generated after setting up the Zoom Rooms on the web portal. On the web portal, go to **Room Management > Zoom Rooms > Find the Activation Code** for your Zoom Rooms and enter the code on the controller.



6. The video bar and controller will now be signed in.

Device Control Panel

Control AVer devices and configure the same settings as those on the device's web interface, including PTZ controls, AI tracking modes, advanced image and audio settings, and more.

Supported AVer Devices

Video Conferencing Cameras

CAM520 Pro3	VC520 Pro3	VB150
CAM550		VB342 Pro
CAM570		VB350
		VB370A

Professional Tracking Cameras

- Single Lens

TR315	TR311HWV2	PTC310HWV2
TR315N	TR313V2	PTC310UV2
TR335	TR323V2	PTC320UV2
TR335N	TR323NV2	PTC320UNV2
	TR333V2	PTC330UV2
	TR615	

- Dual Lenses

TR535
TR535N

Professional PTZ Cameras

PTZ211
PTZ231
PTZ310UV2
PTZ310UNV2
PTZ330UV2
PTZ330UNV2

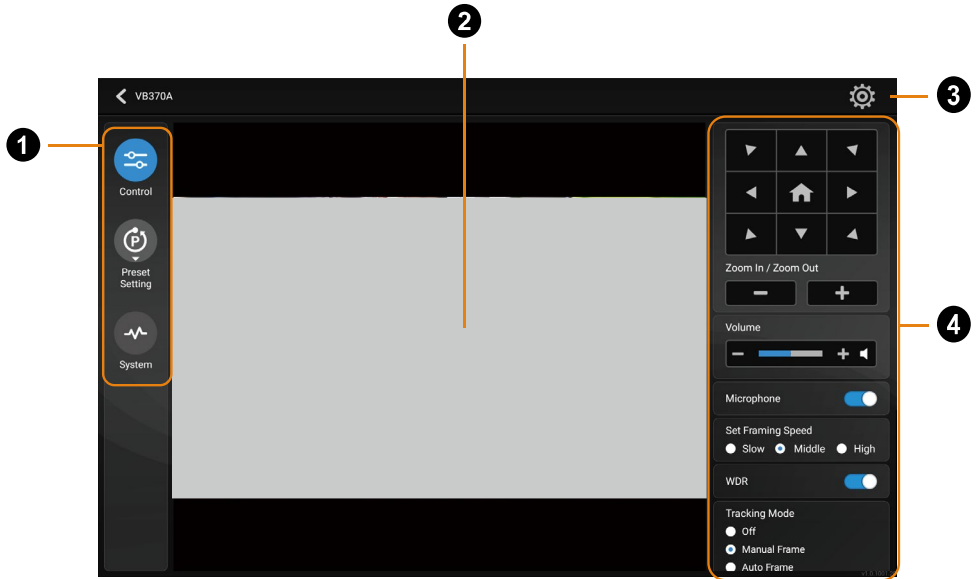
Array Speakerphone Conference System

FONE 700

Conference Speakerphone

FONE 540

Homepage



1. Left Toolbar

2. Camera Live View

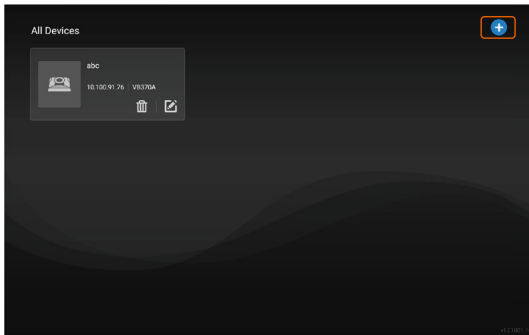
3. CP10 G2 System Settings
Please refer to <[Setting Page](#)>.

4. Common Functions Toolbar

Add and Remove Cameras

To add a camera:

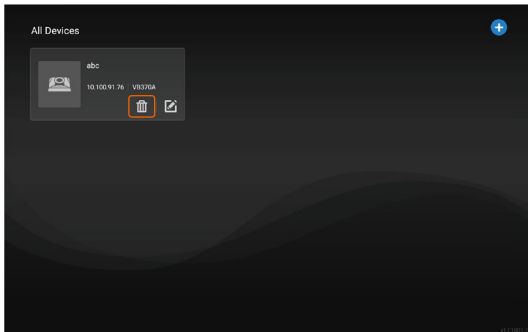
1. Tap the + icon to search and add a device on the same LAN.



2. Select a device from the device list.
3. Enter the camera's default or changed username and password to connect

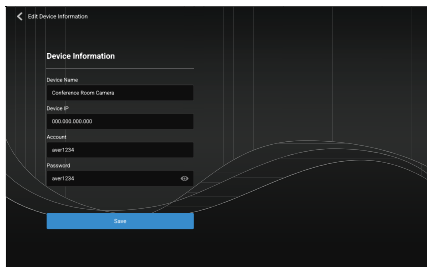
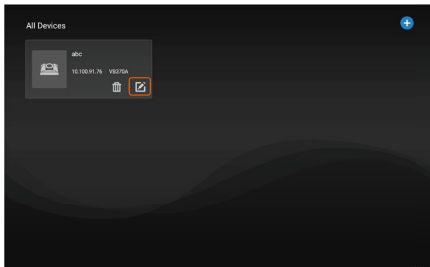
To remove or change a camera:

Tap the delete icon to remove a camera.

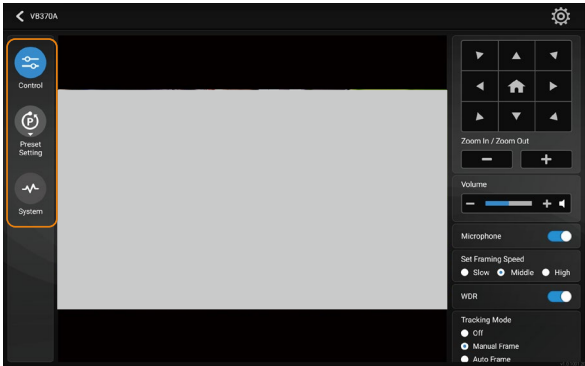


To edit camera information:

Tap the edit icon. Modify the device information and tap **Save**.



Left Toolbar

Item	Description
Home	Go to the homepage.
PTZ Control	<p>Note: The interface and features may vary based on the camera.</p> <p>Please refer to the <Web Interface> chapter in the camera's user manual for details.</p>  <p>Use pan, tilt, zoom controls, select Tracking Modes, set framing speed, and toggle Wide Dynamic Range (WDR) on or off.</p>
Preset Setting	To load a preset: <ol style="list-style-type: none"> 1. Use the pan, tilt and zoom controls to position your camera. 2. Tap Load first, then a preset number.
System	View camera information such as the IP address, and access the web interface for more settings. Toggle the Camera Power to turn the live view on or off in the Web interface (available on select models only).

Common Functions Toolbar

Item	Description
Navigation/Home Buttons	Pan, tilt, and zoom control. Click the Home button to reset the pan-tilt position to the center.
Framing Speed	Select the framing speed
WDR	Toggle Wide Dynamic Range (WDR) on or off.
Volume	Adjust the volume level. This function is available only on certain video conferencing cameras and speakerphones.
Microphone	Turn the microphone on or off. This function is available only on certain video conferencing cameras and speakerphones.
Tracking Mode	Select and configure a tracking mode. Available tracking modes may vary

	depending on the camera. Please refer to the camera's user manual for details.
--	--

HUB Control Panel

Control AVer matrix switchers and configure the same settings as those on the device's web interface.

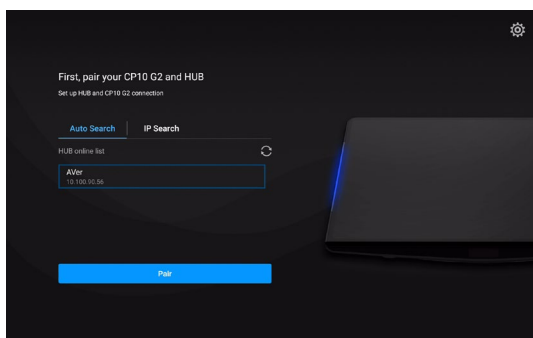
Supported AVer Devices

HUB30 4K BYOM Matrix Switcher

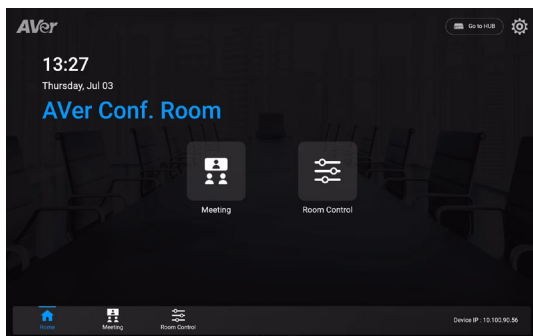
HUB35-EXT35

Pair with HUB Control Panel

1. Make sure the device and the matrix switcher are connected to the same LAN.
2. Open **HUB Control Panel** app on the device. The device will auto search for available matrix switchers. Or tap IP Search and enter your matrix switcher's IP address.
3. Tap to select your matrix switcher, tap **Pair**, then enter the username and password to start pairing.



4. You will now be logged in to the matrix switcher. The features are the same as those on its web interface. Please refer to the matrix switcher's user manual for details.



MT Control Panel

Control AVer matrix boxes and configure the same settings as those on the device's web interface.

Supported AVer Devices

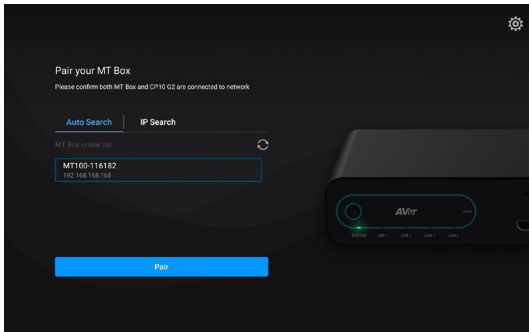
MT100 Matrix Box

MT300 Matrix Tracking Box

MT300N Matrix Tracking Box

Pair with MT Control Panel

1. Make sure the device and the matrix box are connected to the same LAN.
2. Open **MT Control Panel** app on the device. The device will auto search for available matrix boxes. Or tap IP Search and enter your matrix box's IP address.
3. Tap to select your matrix box, tap **Pair**, then enter the username and password to start pairing.



4. You will now be logged in to the matrix box.

The features are the same as those on its web interface. Please refer to the matrix box's user manual for details.

