



Products: VB350

Firmware Version: 0.0.8214.10

Published Date: Jan.6, 2026

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Copyright Notice Changed the default IP setting to DHCP

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Revision History and System Requirement

| Firmware Version | Region | Date | Model |
|------------------|--------|-----------------|-------|
| 0.0.8214.10 | WW | Jan.6, 2026 | VB350 |
| 0.0.8214.06 | WW | Oct. 23, 2025 | VB350 |
| 0.0.8212.02 | WW | July. 18, 2025 | VB350 |
| 0.0.8210.02 | WW | Apr. 2nd, 2025 | VB350 |
| 0.0.8208.04 | WW | Jan. 8th, 2025 | VB350 |
| 0.0.8204.04 | WW | Aug. 19th, 2024 | VB350 |
| 0.0.8202.18 | WW | Apr. 30th, 2024 | VB350 |
| 0.0.8202.16 | WW | Jan. 23th, 2024 | VB350 |
| 0.0.8200.36 | WW | Jun. 5th, 2023 | VB350 |
| 0.0.8200.20 | WW | Feb. 8th, 2023 | VB350 |
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Important Notice

1. Please upgrade the PTZApp 2 to v. 2.2.1000.03 (MAC); v. 2.2.1000.02 (Windows) or a later version for VB350 full function setting.
2. The recommended working distance for optimal AI functionality is within 1.5 ~ 5 meters, depending on your setting of camera height and background environment.
3. H.264 IP video streaming supports Windows 7 &10. (not support Windows 8.1)
4. During system upgrades, please DON'T turn off the power for any reason.
5. If the FW upgrade is not successful, please re-plug the power adapter and USB cable to do FW upgrade again.
6. Gesture control effective distance is up to 5m. If people are in front of a white background, it may have some impact on gesture recognition.



New Features

| Firmware Version | New Features |
|------------------|--|
| 0.0.8214.10 | <ol style="list-style-type: none"> Assigned the F2 key on the remote control as a hotkey : long-pressing F2 toggles the default IP setting between Static IP and DHCP. Changed the default IP setting to DHCP. |
| 0.0.8214.06 | <ol style="list-style-type: none"> Schedule reboot. |
| 0.0.8210.02 | <ol style="list-style-type: none"> Standardized rules for device admin account and password. Added firmware support for volume up/down and microphone on/off controls in CP10G2 Room Management. Support Cloud Management. |
| 0.0.8208.04 | Supported PTZ Management / Enterprise Management remote access |
| 0.0.8202.18 | Fulfill UK Product Security and Telecommunications Infrastructure (PSTI) Act 2022 with an advanced password mechanism |
| 0.0.8202.16 | <p>New Features</p> <ol style="list-style-type: none"> Audio Framing+ (Two Speakers PIP) Audio Tracking Response Speed Audio Tracking Idle Interval SmartView Shift (Transition Effect) for AI Tracking Reduce Reverberation 128 Preset Points available in PTZApp 2/WebUI setting <p>Improvement</p> <ol style="list-style-type: none"> Dual Lens Color Calibration (AWB) Audio Tracking Performance Avoid Tracking People in Monitor Turn-off ODS completely |
| 0.0.8200.20 | 1 st Release |

Problems Fixed

| Firmware Version | Problem Fixed |
|------------------|---|
| 0.0.8212.02 | Improved firmware update process for enhanced stability |
| 0.0.8208.04 | Enhanced audio tracking performance for users sitting at a distance of approximately 7 meters. |
| 0.0.8204.04 | Enhanced memory management for product stability |
| 0.0.8202.16 | <ol style="list-style-type: none"> USB to Display Compatibility in some monitors (no more image shared when laptop |



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|-------------|--|
| | disconnected) |
| 0.0.8200.36 | <ol style="list-style-type: none"> 1. Fixed image painting issue in certain environment 2. Enhanced auto framing performance |

Known Issues

| Firmware Version | Description |
|-------------------------|---|
| 0.0.8202.16 | <ol style="list-style-type: none"> 1. Image Mirror/Flip won't be enabled in Audio Framing+ mode 2. Frequently switching among AI tracking modes in a short time might introduce system overloading, and please reboot VB350 while the image stuck |
| All | <ol style="list-style-type: none"> 1. Given the dual-camera system design, it might take about 5 seconds to show USB video streaming after turning on the VB350 camera in the VC application. 2. Given the dual-camera system design, please set and keep the video streaming frame rate at 30fps to maintain a consistent Field of View(FOV) for the optimal meeting experience. 3. The BT pairing tone will be temporarily unavailable for devices purchased after 2024/09 and will be restored in 2025Q2 release. |

