



Products: CAM570

Firmware Version: 0.0.8102.14

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Revision History and System Requirement

Firmware Version	Region	Date	Model
0.0.8102.14	WW	Feb. 18, 2023	CAM570
0.0.8100.32	WW	Dec. 16, 2022	CAM570
0.0.8100.28	WW	Nov. 02, 2022	CAM570
0.0.8100.24	WW	Sep. 28, 2022	CAM570
0.0.8100.06	WW	Feb.08, 2022	CAM570



Important Notice

1. PTZApp2 should be upgraded to v. 2.0.1032.36 (MAC); v. 2.0.1051.53 (Windows) or later version to get full functions.
2. Smart frame effective distance up to 7~10 meters, depending on your setting of camera height and background environment.
3. H.264 IP video streaming supports Windows 7 &10. (not supports Windows 8.1)
4. During system upgrade, please DON'T turn off the power for any reasons.
5. If the FW upgrading is not success, please re-plug and power adapter and USB cable to do FW upgrade again.
6. Gesture control effective distance is up to 5m. If people are in front of white background, it may have some impact on gesture recognition.



New Features

Firmware Version	New Features
0.0.8102.14	● Conversation Mode Enhancement ■ Add Conversation Mode icon  for indication ■ Add “Conversation Mode Trigger Sensitivity” option ● Add VISCA command for Preset Framing/Audio Tracking/Presentation Mode ● Support long press remote controller  to disable AI function
0.0.8100.32	● Allow adjustment for Camera moving speed ● Add more time slot options under Audio-Tracking idle time interval ● Add conversation mechanism under Audio-Tracking mode ● Add voice sensor array open/close option for Audio-Tracking mode under Main Lens as detection source ● Long press “hang-up” icon to do system reboot
0.0.8100.28	● Gesture Control
0.0.8100.24	● Image flip ● Image mirror ● On screen display on USB & RTSP & HDMI
0.0.8000.30	1 st release for Q2 production

Problems Fixed

Firmware Version	Problem Fixed
0.0.8100.32	● Cannot switch to Audio-Tracking, Preset-Framing mode by long press Smart Frame icon in remote control
0.0.8100.28	● Re-enable Gesture Control



Known Issues

Firmware Version	Description
0.0.8102.14 0.0.8100.32 0.0.8100.28	- When user install camera near the wall, the Audio-Tracking function will be affected by echo when AI Detection Source choose at Main Lens, please close voice sensor array near the wall side to prevent this problem - No H.265 IP format, Keystone Correction - When open PIP function, RTSP/RTMP, Virtual stream, and 60FPS will be disabled - When open RTMP 1080p 30FPS, then open UVC 1080p 30FPS, the image quality from RTMP side will be worse
0.0.8100.24	- No H.265 IP format, Keystone Correction - When open PIP function, RTSP/RTMP, Virtual stream, and 60FPS will be disabled - When open RTMP 1080p 30FPS, then open UVC 1080p 30FPS, the image quality from RTMP side will be worse - Gesture Control will fail
0.0.8100.06	- No PIP/OSD while using RTSP /USB - No H.265 IP format · Keystone Correction - Remove image flip/mirror Target to be available via FW upgrade in Q3



Product Limitation

Item	Description
1	While using 4K IP streaming, the HDMI out function will be disabled
2	HDMI out resolution is fixed at 1080p
3	When change resolution to 4K or 60FPS, features including PIP, image flip, image mirror, and On screen display will be disabled automatically

