

[Mac] CaptureShare Software Release Note – February 01, 2021

VERSION	V1.3.2043.0
HARDWARE COMPATIBILITY	The following product models are supported by CaptureShare. DocCam: U50/U70/U70+/F17-8M/F50-8M/M17-13M/M15-13M/M11-8M /M90UHD /M15W /M70W Tracking cameras: - DL30 - PTC500S/TR530/PTC115/TR320/PTC330U/TR333/PTC310U/TR313/PTC310/TR311 (TR models V21 or later) - PTZ310/PTZ310N/PTZ330/PTZ330N (PTZ models V66 or later)
OPERATING DEVICES / SYSTEMS	Mac 10.14 Mac 10.15

V1.3.2043.0 Release date: February 01 2021	<u>WHAT'S NEW & Improvement</u> - Support AVer DL30 camera. - Support AVer PTZ cameras. - Support new functions: Sleep Mode/Profile in settings for DL30. - Display network & device information while connecting the DL30 via USB cable. *IP Address/ Serial number / Mac address / FW version
	<u>BUG FIXED</u> - Zoom in/out setting should be reset to default value after clicking home button. - Firmware update function should be disable for some models which cannot support firmware upgrade function. - Crash happens if user connects two tracking cams at the same time. – Random issue
	<u>Issues</u> - Tracking sensitivity cannot be used in Zone mode.

Known issues	UVC streaming display isn't workable with <NDI/Streaming only mode>, but users still can select it in the list includes 3rd party Software. ○ We are working on the fix for next release. ○ Workaround: Please change the camera mode to "USB only". Camera 4K resolution only can be selected in USB only mode. ○ Workaround: Switch the mode from others to "USB only" mode in web settings.
Limitation	- DL/PTZ/TR camera models don't have the brightness settings in CaptureShare. It can be adjusted in web settings.