



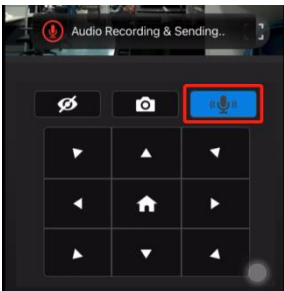

[iPad/iPhone] AVer Control Panel Software Release Notes - Oct 8, 2025

VERSION	V1.2.1042.0
HARDWARE COMPATIBILITY	<p>The following product models are supported by AVer Control Panel.</p> <ul style="list-style-type: none">• TR310/TR311/TR311HN/TR313/TR331/TR333 V0.0.0000.21 and later• TR530+ V0.0.1000.47 and later• PTZ310/PTZ310N/PTZ330/PTZ330N V0.0.0000.56 and later• TR333V2/TR323NV2/TR313V2/TR311HWV2 V0.1.0000.23 and later• PTC330UV2/TR320U(N)V2/TR310UV2/PTC310HWV2 V0.1.0000.23 and later• PTZ211/PTZ231/PTZ310UV2/PTZ310UNV2/PTZ330UV2/PTZ330UNV2 V0.0.0000.15 and later• DL10 7.1.0031.32 and later• DL30 7.0.0000.08 and later• MD120UI/MD330UI/MD720UI(S)• TR315(N)/TR335(N)/TR211 V0.0.0000.24 and later• TR535(N) V0.0.0000.18 and later• TR615 V0.0.0000.21 and later• MT100 0.1.0000.63 and later• MT300(N) 0.0.0000.46 and later
OPERATING DEVICES/SYSTEMS	iPadOS® 9 and later iOS 9 and later
RELATED SOFTWARE	NA

<p>V1.2.1042.0</p> <p>Release date: Oct 8, 2025</p>	<p><u>WHAT'S NEW</u></p> <ul style="list-style-type: none"> ● Supports TR535(N) ● Supports TR615 ● Supports MT300(N)/MT100 <p><u>BUG FIXED</u></p> <ul style="list-style-type: none"> ● None <p><u>IMPROVEMENTS</u></p> <ul style="list-style-type: none"> ● None <p><u>KNOWN ISSUES</u></p> <ul style="list-style-type: none"> ● None
<p>V1.2.1038.0</p> <p>Release date: May 20, 2024</p>	<p><u>WHAT'S NEW</u></p> <ul style="list-style-type: none"> ● Add "Segment" toggle in Tracking Control for specific model. <p><u>BUG FIXED</u></p> <ul style="list-style-type: none"> ● None <p><u>IMPROVEMENTS</u></p> <ul style="list-style-type: none"> ● None <p><u>KNOWN ISSUES</u></p> <ul style="list-style-type: none"> ● None

<p>V1.2.1037.0</p> <p>Release date: Dec 1, 2023</p>	<p><u>WHAT'S NEW</u></p> <ul style="list-style-type: none"> ● Supports TR211/TR315(N)/TR335(N) ● Supports PTZ211/PTZ231 <p><u>BUG FIXED</u></p> <ul style="list-style-type: none"> ● None <p><u>IMPROVEMENTS</u></p> <ul style="list-style-type: none"> ● None <p><u>KNOWN ISSUES</u></p> <ul style="list-style-type: none"> ● None
<p>V1.2.1035.0</p> <p>Release date: Jun 28, 2023</p>	<p><u>WHAT'S NEW</u></p> <ul style="list-style-type: none"> ● Supports MD120 series and MD series eye tracking features <p><u>BUG FIXED</u></p> <ul style="list-style-type: none"> ● None <p><u>IMPROVEMENTS</u></p> <ul style="list-style-type: none"> ● None <p><u>KNOWN ISSUES</u></p> <ul style="list-style-type: none"> ● None

<p>V1.2.1032.0</p> <p>Release date: Mar 31, 2023</p>	<p><u>WHAT'S NEW</u></p> <ul style="list-style-type: none"> ● Supports PTZ310U(N)V2/ PTZ330U(N)V2 <p><u>BUG FIXED</u></p> <ul style="list-style-type: none"> ● None <p><u>IMPROVEMENTS</u></p> <ul style="list-style-type: none"> ● None <p><u>KNOWN ISSUES</u></p> <ul style="list-style-type: none"> ● None
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<p>V1.2.1030.0</p> <p>Release date: June 1, 2022</p>	<p><u>WHAT'S NEW</u></p> <ul style="list-style-type: none"> ● Support two-way radio (Only supports MD330 series).  <ul style="list-style-type: none"> ● Camera view position to the center when tapping twice on the screen.(Only supports MD330 series).  <ul style="list-style-type: none"> ● Able to zoom in/out when placing two fingers and spreading on the live view.
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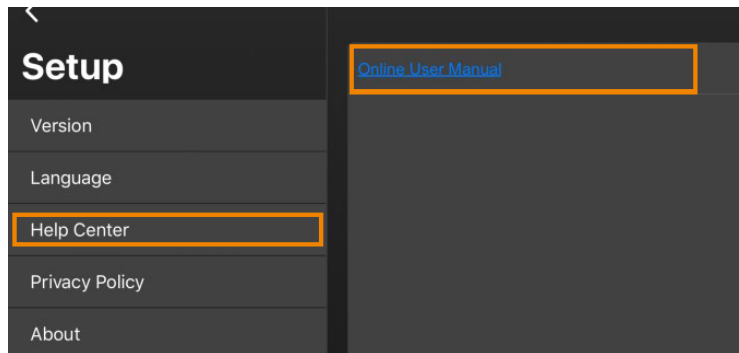


BUG FIXED

- Fixed the issue of camera tracking status is not refreshed after loaded profile setting.

IMPROVEMENTS

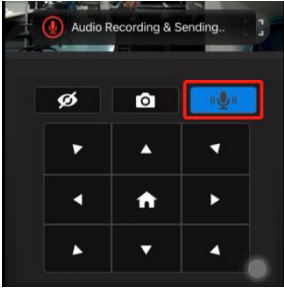

- Able to link to user manual on Setup/Help Center/Online User Manual



KNOWN ISSUES

- Zoom ratio is different from the zoom level on camera OSD.
- Zoom speed may differ when zooming in/out on control panel.
It may cause by different zoom speed of optical and digital zoom on cameras.
- If using iPadOS® 9 and iPadOS®10 and not able to upgrade the OS, user may experience slow live view connection due to performance limitation.
*Workaround: Upgrade iPadOS to 11 or later or turn off live view is suggested.

<p>V1.2.1023.0</p> <p>Release date: December 27, 2021</p>	<p><u>WHAT'S NEW</u></p> <p>1. Support of AVer DL10</p> <p><u>BUG FIXED</u></p> <p>None.</p> <p><u>KNOWN ISSUES</u></p> <p>1. If using iPadOS® 9 and iPadOS®10 and not able to upgrade the OS, user may experience slow live view connection due to performance limitation. *Workaround: Upgrade iPadOS to 11 or later or turn off live view is suggested.</p>
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<p>V1.2.1030.0</p> <p>Release date: June 1, 2022</p>	<p><u>WHAT'S NEW</u></p> <ul style="list-style-type: none"> ● Support two-way radio (Only supports MD330 series).  <ul style="list-style-type: none"> ● Camera view position to the center when tapping twice on the screen.(Only supports MD330 series).  <ul style="list-style-type: none"> ● Able to zoom in/out when placing two fingers and spreading on the live view.
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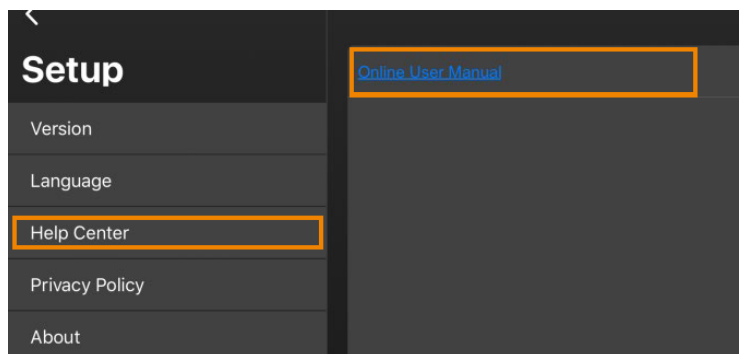


BUG FIXED

- Fixed the issue of camera tracking status is not refreshed after loaded profile setting.

IMPROVEMENTS

- Able to link to user manual on Setup/Help Center/Online User Manual



KNOWN ISSUES

- Zoom ratio is different from the zoom level on camera OSD.
- Zoom speed may differ when zooming in/out on control panel.
It may cause by different zoom speed of optical and digital zoom on cameras.
- If using iPadOS® 9 and iPadOS®10 and not able to upgrade the OS, user may experience slow live view connection due to performance limitation.

*Workaround: Upgrade iPadOS to 11 or later or turn off live view is suggested.

<p>V1.2.1023.0</p> <p>Release date:</p> <p>December 22, 2021</p>	<p><u>WHAT'S NEW</u></p> <ul style="list-style-type: none"> ● Support of AVer DL10 <p><u>BUG FIXED</u></p> <p>None.</p> <p><u>KNOWN ISSUES</u></p> <ul style="list-style-type: none"> ● If using iPadOS® 9 and iPadOS®10 and not able to upgrade the OS, user may experience slow live view connection due to performance limitation. <p>*Workaround: Upgrade iPadOS to 11 or later or turn off live view is suggested.</p>
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<p>V1.2.1021.0</p> <p>Release date:</p> <p>September 30, 2021</p>	<p><u>WHAT'S NEW</u></p> <ul style="list-style-type: none"> ● Support of AVer TR3xxV2 series <p><u>BUG FIXED</u></p> <ul style="list-style-type: none"> ● Fixed issue regarding longer connection needed for DL30 is under Sleep Mode. <p><u>KNOWN ISSUES</u></p> <ul style="list-style-type: none"> ● If using iPadOS® 9 and iPadOS®10 and not able to upgrade the OS, user may experience slow live view connection due to performance limitation. <p>*Workaround: Upgrade iPadOS to 11 or later or turn off live view is suggested.</p>
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V1.2.1019.0 Release date: July 15, 2021	<p><u>WHAT'S NEW</u></p> <ul style="list-style-type: none">● Support iPhone (iOS 9 and later are supported).● Support Voice Control (iOS 10 and later are required).● Support Auto Zoom on/off.● Support Hybrid Mode on/off. <p><u>BUG FIXED</u></p> <ul style="list-style-type: none">● Improved GUI for manually IP input.● Fixed issue regarding presets saving on DL30.● Fixed issue regarding capturing live view and controlling p/t/z on DL30.● Fixed issue regarding long time required when using snapshot.● Fixed issue when more than one IP address for one camera in Auto Search.● Fixed issue regarding button grey out after login. <p><u>KNOWN ISSUES</u></p> <ul style="list-style-type: none">● If using iPadOS® 9 and iPadOS®10 and not able to upgrade the OS, user may experience slow live view connection due to performance limitation. *Workaround: Upgrade iPadOS to 11 or later or turn off live view is suggested.● It may take a while for DL30 enter Sleep Mode. *DL30 will modify its Sleep Mode to USB Mode only in its firmware version after V 7.0.0016.22; therefore, this known issue will be fixed afterwards.
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<p>V1.1.1011.0</p> <p>Release date:</p> <p>February 5, 2021</p>	<p><u>WHAT'S NEW</u></p> <ul style="list-style-type: none"> ● Support iPadOS® 9 and iPadOS®10. ● Support PTC500+, PTC115, DL30. ● Support Live View on/off. ● Support Profile (up to 3) switching. ● Add Camera Name when login. <p><u>BUG FIXED</u></p> <ul style="list-style-type: none"> ● Resolved issues regarding correct live view status string. ● Resolved issues regarding unsynchronized live view and audio. ● Resolved issues regarding incorrect camera list. ● Resolved issues regarding crash after long hour's connection for PTC and PTZ. ● Resolved issues regarding unusual noise for PTZ310. <p><u>KNOWN ISSUES</u></p> <ul style="list-style-type: none"> ● Failed to save preset for DL30. *Will fix in the next firmware version. ● It takes a while to get DL30's live view and control pan/tilt/zoom. *Will fix in the next firmware version. ● When using snapshot in Control Panel, it saves the picture that took last time. *Will fix in the next version. ● If using iPadOS® 9 and iPadOS®10 and not able to upgrade the OS, user may experience slow live view connection due to performance limitation. *Workaround: Upgrade iPadOS to 11 or later or turn off live view is suggested.
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V1.1.1008.0

Release date:

November 20, 2020

WHAT'S NEW

- Capture camera images and save them to the device album.
- Pan, tilt, and zoom your camera to capture different areas of your room.
- Adjust the pan/tilt speed, and switch between autofocus and manual focus.
- Enable and disable tracking features, including Presenter/Zone Mode, and Click Track.
- Save and call up to 256 preset points.

BUG FIXED

N/A (First release version of this software)

KNOWN ISSUES

- Not able to find or download the app when searching on Apple Store.

*This issue only happened when the operating system is earlier than iPadOS 11 as currently PTZ Control Panel only supports iPadOS 11 or later.
- Connection lost if the user modified the password after login.

*This issue only happened when the camera password was changed on Web Brower. Login again to re-gain authorization with the latest password.
- Due to device resource consumption, the app may become unstable after a very long connection with the camera.

*Currently, this issue claimed happens randomly. We are continuously following up and will keep it improved.
- Unsynchronized live streaming and audio after switching back to the app from the Home button.

*Workaround: The issue will be solved when logging out or reconnecting the app. We are continuing to improve the resource usage while switching between apps.

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| | <ul style="list-style-type: none">● PTZ310 still can be connected even though it's in Standby mode.

*This issue happened as standby mode conditionally power off, so it is still recognized as a status that is power on. |
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