

## [Windows] CaptureShare Software Release Note – May 14<sup>th</sup>, 2025

<b>VERSION</b>	1.3.2121.0
<b>HARDWARE COMPATIBILITY</b>	<p>The following product models are supported by CaptureShare.</p> <p>Pro AV PTZ Camera:</p> <ul style="list-style-type: none"> <li>• PTZ310/PTZ310N/PTZ330/PTZ330N 0.0.000060 and later</li> <li>• PTC310/PTC310U/PTC310H/PTC310N/PTC310UN/PTC310HN/ PTC330/PTC330N/PTC330U 0.0.0000.16 and later</li> <li>• PTC115/PTC500S/PTC115+/PTC500+ 0.0.1000.47 and later</li> <li>• PTC310U(N)V2/PTC320U(N)V2/PTC330U(N)V2/PTC310HWV2 0.1.0000.16 and later</li> <li>• PTZ211/PTZ231/PTZ310U(N)V2/PTZ330U(N)V2 0.0.0000.12 and later</li> <li>• TR211/TR315/TR315N/TR335/TR335N 0.0.0000.12 or later</li> <li>• DL30 7.0.0000.08 and later</li> <li>• DL10 7.1.0031.32 and later</li> <li>• TR535 0.0.0000.18 and later</li> <li>• UE1 0.0.0000.09 and later</li> </ul> <p>Medical Grade Camera:</p> <ul style="list-style-type: none"> <li>• MD330U/MD330UI 1.1.1004.0 and later</li> <li>• MD120U 1.1.1003.0 and later</li> </ul> <p>DocCam:</p> <ul style="list-style-type: none"> <li>• U50/U70/U70+/F17-8M/F50-8M/M17-13M/M15-13M/M11-8M/M90UHD/M15W/M 70W/M5/F50+</li> </ul>
<b>OPERATING DEVICES / SYSTEMS</b>	Win OS 7, Win OS 10, Win OS 11

<p><b>1.3.2121.0</b></p> <p><b>Release date:</b> <b>May 14<sup>th</sup>, 2025</b></p>	<p><b><u>WHAT'S NEW</u></b></p> <ul style="list-style-type: none"> <li>• NA</li> </ul> <p><b><u>Bug Fixed</u></b></p> <ul style="list-style-type: none"> <li>• Resolved issue where a transparent image appeared due to incompatible graphics card settings.</li> <li>• Resolved black screen issue with ProAV cameras when operating in Teams Mode.</li> </ul> <p><b><u>KNOWN ISSUES</u></b></p> <ul style="list-style-type: none"> <li>• NOT support DL30 via UE1 to do ISP firmware update, factory reset, click tracking and tracking preview</li> <li>• NOT support TR535 via UE1 to do Wide-Angle streaming, click tracking and tracking preview</li> </ul>
<p><b>1.3.2119.0</b></p> <p><b>Release date:</b> <b>Oct 31<sup>th</sup>, 2024</b></p>	<p><b><u>WHAT'S NEW</u></b></p> <ul style="list-style-type: none"> <li>• NA</li> </ul> <p><b><u>Features Improvement</u></b></p> <ul style="list-style-type: none"> <li>• Improve UI fluidity when operating the device via UE1.</li> <li>• Recorded file enlarges to max 8GB per file and no limit per record until storage is out of space</li> </ul> <p><b><u>KNOWN ISSUES</u></b></p> <ul style="list-style-type: none"> <li>• NOT support DL30 via UE1 to do ISP firmware update, factory reset, click tracking and tracking preview</li> <li>• NOT support TR535 via UE1 to do Wide-Angle streaming, click tracking and tracking preview</li> </ul>
<p><b>1.3.2117.0</b></p> <p><b>Release date:</b> <b>Aug 9<sup>th</sup>, 2024</b></p>	<p><b><u>WHAT'S NEW</u></b></p> <ul style="list-style-type: none"> <li>• Supports TR535</li> <li>• Supports UE1</li> <li>• Supports offline firmware update</li> </ul> <p><b><u>Features Improvement</u></b></p> <ul style="list-style-type: none"> <li>• NA</li> </ul>

	<p><b><u>KNOWN ISSUES</u></b></p> <ul style="list-style-type: none"> <li>• N/A</li> </ul>
<p><b>1.3.2109.0</b>  <b>Release date:</b>  <b>Dec 4<sup>th</sup>, 2023</b></p>	<p><b><u>WHAT'S NEW &amp; Improvement</u></b></p> <ul style="list-style-type: none"> <li>• Supports Ukrainian</li> <li>• Supports TR211/ PTZ211/ PTZ231</li> </ul> <p><b><u>Features Improvement</u></b></p> <ul style="list-style-type: none"> <li>• Fixes DL30 recording freeze issue</li> </ul> <p><b><u>KNOWN ISSUES</u></b></p>
<p><b>1.3.2099.0</b>  <b>Release date:</b>  <b>Aug 17<sup>th</sup>, 2023</b></p>	<p><b><u>WHAT'S NEW &amp; Improvement</u></b></p> <ul style="list-style-type: none"> <li>• Support MD120 series</li> <li>• Support PTZ Camera PTZ310V2PTZ310UNV2/PTZ330UV2/PTZ330UNV2</li> <li>• Support Tracking Camera TR315/TR315N/TR335/TR335N</li> </ul> <p><b><u>Features Improvement</u></b></p> <ul style="list-style-type: none"> <li>• Fix abnormal UI on 720p or lower streaming format</li> <li>• Fix firmware update message of synchronization</li> <li>• Fix power frequency default value</li> <li>• Fix some model name cut issue</li> <li>• Fix AVerMedia BU113 setting empty issue</li> </ul> <p><b><u>KNOWN ISSUES</u></b></p> <ul style="list-style-type: none"> <li>• Not easy click tracking button for Tracking Camera models</li> </ul>
<p><b>1.3.2086.0</b>  <b>Release date:</b>  <b>Apr 7, 2023</b></p>	<p><b><u>WHAT'S NEW &amp; Improvement</u></b></p> <ul style="list-style-type: none"> <li>• <b>Support MD330U New Features</b></li> <li>• <b>Support AVerMedia BU113</b></li> </ul> <p><b><u>BUG FIXED</u></b></p> <ul style="list-style-type: none"> <li>• MD330U power off will stop streaming but still can be found from IPCam Utility</li> </ul>

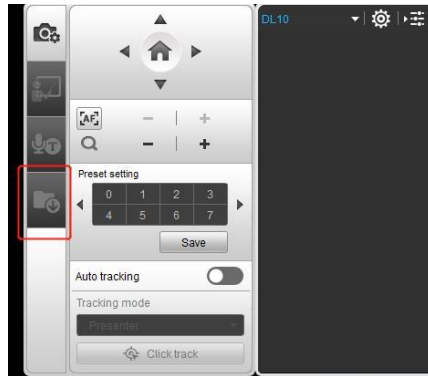
	<p><b><u>KNOWN ISSUES</u></b></p> <ul style="list-style-type: none"> <li>• Camera name cut on some long string models.</li> <li>• Firmware update failure asynchronous</li> <li>• Power frequency default value error.</li> <li>• Basic image setting is empty on AVerMedia BU113</li> <li>• Abnormal UI for 480p or lower streaming format</li> </ul>
<p><b>1.3.2082.0</b>  <b>Release date:</b>  <b>Mar 15, 2023</b></p>	<p><b><u>WHAT'S NEW &amp; Improvement</u></b></p> <ul style="list-style-type: none"> <li>• <b>Support MD330U</b></li> </ul> <p><b><u>BUG FIXED</u></b></p> <ul style="list-style-type: none"> <li>• None</li> </ul> <p><b><u>KNOWN ISSUES</u></b></p> <ul style="list-style-type: none"> <li>• MD330U power off will stop streaming but still can be found from IPCam Utility.</li> </ul>

**1.3.2077.0**

Release date:  
October 3, 2022

**WHAT'S NEW & Improvement**

- **[New] Support Audio Delay for A/V Synchronization**  
Other settings/Advance Setting
- **[New] Support Profile Switching under Virtual Camera**  
**Virtual Camera/Load Other Profile**



**BUG FIXED**

- None

**Known Issues**

- UVC streaming display isn't workable with <NDI/Streaming only mode>, but users still can select it in the list includes 3rd party Software.
  - We are working on the fix for next release.
  - Workaround: Please change the camera mode to "USB only".
- Camera 4K resolution only can be selected in USB only mode.

Workaround: Switch the mode from others to "USB only" mode in web settings

**Limitation**

- System requirement for Transparent mode.
  - If your PC's GPU memory is less than 4GB, transparent mode function is unavailable.
    - GPU memory 4GB or above : Support 720P resolution.
    - GPU memory 6GB or above : Support 1080P resolution.

	<ul style="list-style-type: none"><li>• Users can set the virtual camera while camera is on USB only mode.<ul style="list-style-type: none"><li>• When users start to use virtual camera, they need switch the mode to USB + streaming or streaming only mode in order to get the video source.</li></ul></li><li>• Virtual camera tool only support video source in windows system. Cannot establish the audio source.</li><li>• Virtual camera video source cannot be used in UWP (Universal Windows Platform) app.</li><li>• DL/PTZ/TR camera models don't have the brightness settings in CaptureShare. It can be adjusted in web settings.</li></ul>
--	---