

Products: VC322

Firmware Version: 0.0.2000.56

Published Date: April 21, 2023

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Revision History and System Requirement

| Firmware Version | Region | Date | Model |
|------------------|--------|-------------------|-------|
| 0.0.2000.56 | WW | April 21, 2023 | VC322 |
| 0.0.2000.52 | WW | December 19,2018 | VC322 |
| 0.0.2000.48 | WW | October 12,2018 | VC322 |
| 0.0.2000.32 | WW | May 21, 2018 | VC322 |
| 0.0.2000.28 | WW | December 29, 2017 | VC322 |
| 0.0.2000.22 | WW | December 14, 2017 | VC322 |
| 0.0.2000.20 | WW | November 24, 2017 | VC322 |
| | | | |



Important Notice

1. Downgrading firmware to any older version is prohibited.
2. H.264 video codec support Windows 7, doesn't support Windows 8.1
3. During system upgrade, please DON'T turn off the power for any reasons.
4. If speakerphone connected improperly, please re-connected correctly and it will take 3 seconds to reset.
5. When the speakerphone was excessive movement or environmental change. Speakerphone needs about 5 seconds to relearn AEC function.
6. PTZApp must be upgraded to v1.2.1023.28 in order to select the type of remote control used.
7. Device will be assigned unique identification to conform to USB2.0 detection rule starting from v0.0.0014.02 (all devices will be detected when plugged in for the first time).



New Features

| Firmware Version | New Features |
|------------------|---|
| 0.0.2000.52 | None |
| 0.0.2000.48 | Support flip image function |
| 0.0.2000.32 | For bug fixing |
| 0.0.2000.28 | N/A, only for bug fixing |
| 0.0.2000.22 | Bug fix, audio and AEC performance update |
| 0.0.2000.20 | 1st release for new product VC322 |



Problems Fixed

| Firmware Version | Problem Fixed |
|------------------|--|
| 0.0.2000.56 | Fix Microsoft Teams (Desktop Version) compatibility issue after Teams 2023 update. |
| 0.0.2000.52 | Modify mipi config |
| 0.0.2000.48 | None |
| 0.0.2000.32 | Fix. ISP upgrading issue. |
| 0.0.2000.28 | Fix S/N vanishing problem after FW upgrade |
| 0.0.2000.22 | Adjust Mic and speakerphone EQ setting. |
| | |



Known Issues

| Firmware Version | Known Issus |
|-------------------------|--------------------|
| 0.0.2000.52 | None |
| 0.0.2000.48 | None |
| 0.0.2000.32 | None |
| 0.0.2000.28 | None |
| 0.0.2000.22 | None |
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