



**Products:** PTZApp for Windows

**Software Version:** 1.3.1060.64

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## **Revision History and System Requirement**

Software Version	Region	OS	Date	Model
1.3.1060.64	WW	Windows	May 5, 2018	Aver Conference Camera
1.3.1054.60	WW	Windows	March 16, 2018	AVer Conference Camera
1.3.1050.54	WW	Windows	November 17, 2017	AVer Conference Camera
1.2.1046.50	WW	Windows	July 26, 2017	AVer Conference Camera
1.2.1034.46	WW	Windows	June 19,2017	AVer Conference Camera
1.2.1034.45	WW	Windows	May 26, 2017	AVer Conference Camera
1.2.1030.32	WW	Windows	August 5, 2016	AVer Conference Camera
1.2.1023.28	WW	Windows	April 8, 2016	AVer Conference Camera
1.0.1021.23	WW	Windows	January 11, 2016	AVer Conference Camera
1.0.1015.21	WW	Windows	November 10, 2015	AVer Conference Camera
1.0.1010.15	WW	Windows	September 2, 2015	AVer Conference Camera



## **Important Notice**

1. PTZApp is a free software and controlling the PTZ Camera, adjusting the camera's image quality, diagnosing operating status, and viewing live video form the camera.
2. PTZApp assists with firmware upgrades
3. Support Operating System
  - Windows 7: 32-bit and 64 –bit
  - Windows 8 and 8.1 Standard, Pro, and Enterprise: 32-bit and 64 bit
  - Windows 10



## New Features

Software Version	New Features
1.3.1060.64	<ol style="list-style-type: none"> <li>1. Support Skype for Business –Far end Camera Control.</li> <li>2. Add VB342 in support list</li> </ol>
1.3.1054.60	None
1.3.1050.54	Add VC322 in support list
1.2.1046.50	<ol style="list-style-type: none"> <li>1. Support FONE520 AutoTune</li> <li>2. Add audioDump for VC520.</li> <li>3. Support VC520+</li> <li>4. Add Transfer mode for CAM340</li> </ol>
1.2.1034.46	None
1.2.1034.45	<ol style="list-style-type: none"> <li>1. Support FONE520 &amp; CAM340</li> </ol>
1.2.1030.32	<ol style="list-style-type: none"> <li>1. Support AEC/NR enable/disable selection.</li> <li>2. Add Home position selection.</li> <li>3. Add Suspend position selection.</li> </ol> <p>*Firmware must be upgraded to v0.0.0016.06 for VC520/CAM520 &amp; v.0.0.1002.04 for CAM530.</p>
1.2.1023.28	<ol style="list-style-type: none"> <li>1. Adds remote control selection – User may select the type of remote control used.</li> <li>2. Supports Hotkey function.</li> <li>3. Supports camera select function on remote control.</li> <li>4. Adds “auto” function selection for backlight compensation.</li> <li>5. Adds continuous auto focus function selection.</li> </ol>
1.0.1021.23	<ol style="list-style-type: none"> <li>1. Supports CAM530.</li> </ol>
1.0.1015.21	<ol style="list-style-type: none"> <li>1. Adds troubleshooting function.</li> <li>2. Adds Skype Plug in multi support – When you install AVer PTZApp software, you can select options.</li> <li>3. Adds auto displaying better resolution PTZApp when monitor is smaller than 14' with resolution greater than 1920.</li> </ol>
1.0.1010.15	<ol style="list-style-type: none"> <li>1. The 1st release.</li> </ol>



## Problems Fixed

Software Version	Problem Fixed
1.3.1060.64	None
1.3.1054.60	<p>1. When users who use specific Win7 execute Recovery Tool with CAM340, it pop-up a window "The device is not cam340." (RecoveryTool_1.0.100.11)</p> <p>2. When users who use specific Win7 execute Recovery Tool with VC322, the power adapter is un-plug and re-plug during phase II, it still shows " Please connect to VC322." (RecoveryTool_1.0.100.11)</p> <p>Function and Feature add/modification</p> <p>Check HID is working, before ISP. If HID doesn't work, it will show " update failed warning after ISP. (It occurs on specific PC and use some video software and PTZApp ISP at the same time.)</p>
1.3.1050.54	None
1.2.1046.50	None
1.2.1034.46	Fix FONE520 unable boot issue
1.2.1034.45	None
1.2.1030.32	None
1.2.1023.28	None
1.0.1021.23	None
1.0.1015.21	None
1.0.1010.15	None



## **Known Issues**

Software Version	Known Issues
1.3.1060.64	None
1.3.1054.60	None
1.3.1050.54	None
1.2.1046.50	None
1.2.1034.46	None
1.2.1034.45	None
1.2.1030.32	None
1.2.1023.28	None
1.0.1021.23	None
1.0.1015.21	None
1.0.1010.15	None

